

## We Elevate... Quality



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Schindler prides itself on its commitment to quality.

From our Swiss engineered products, to our state of the art training facilities and our industry leading training programs, quality is built into everything that we do.

The reliability of your equipment is one of our highest priorities and we understand that better reliability means less downtime and less frustration for owners, managers and users.

Our breakdown frequency is rated as 'excellent' by external ratings agencies and consultants and it is our commitment to quality that continues to drive this result. We never stop searching for new ways to improve on every aspect of what we do and constantly strive to deliver our customers work of the highest standard.

## **Industry Leading Safety Initiatives**

- The reliability of our customers' equipment is the main performance metric within Schindler.
- Our remote monitoring capabilities can inform us of an issue the moment that it occurs, so that we are able to despatch a technician with a fault diagnosis and parts much faster than conventional methods.
- Our industry leading training facilities and programs ensure that we have the best trained technicians in the field. Not only on Schindler equipment, but on the lifts and escalator of all major manufacturers.

## That's the Schindler difference.



We Elevate