

# Sustainability Policy

Schindler is committed to provide safe and optimal mobility as the world continues to urbanize over the coming decades.

In an environment where growing energy demand, scarcity of non-renewable resources and pressure for CO2 reduction will lead to energy optimization, we are engaged to continuously improve the environmental impact and energy efficiency of our Elevator & Escalator solutions.

Our approach of sustainability rests on three pillars:

## 1. Environmental – our main focus is on:

products: to design and deliver safe and energy-efficient solutions, using innovative and clean technology;

services: to reduce our ecological footprint from our activities and service on site, and also from our supply chain and office buildings.

## 2. Social – People are at the center of our business:

the customer, to whom we deliver the best service to be the partner of choice and increase loyalty;

passengers, for whom we provide safe and reliable mobility;

the employee, who we empower to create value for our customers by enhancing safety and engagement and improving knowledge management;

communities, where we strengthen our position as a respected member of society through group initiatives and focused local programs.

## 3. Economic – Sustainable growth and performance, achieved responsibly through strong Corporate Governance and openly communicated to stakeholders.

In the best tradition of a company with long-term vision and responsible management, sustainability is fully embedded in Schindler's business values.

To bring value to our stakeholders, we will move more people and contribute to smarter cities by continuously improving our environmental performance and having motivated employees and satisfied customers.

**Paolo Beltrame**  
Managing Director

