

A hand is shown pressing a button on a control panel. The button has a yellow bell icon. The panel is white with several other buttons, some with arrows. The background is dark grey with a diagonal split.

Ahead TeleAlarm Compliant Lift Communication Solution.

You may be aware that under the NBN, there is no guaranteed power to the phone line in the event of a power outage. If there is a power outage (to the building), the lift stops working including the emergency phone line, leaving passengers trapped without being able to call for assistance. Ahead TeleAlarm is Schindler's industry leading lift emergency phone solution which guarantees you will always have access to our 24/7 Customer Service Centre regardless of the telecommunications restrictions associated with the NBN roll-out.

4G Wireless Gateway

Schindler provides Ahead TeleAlarm that includes a 24/7 monitored emergency lift phone with a battery backup, to ensure you are always connected. The 4G network technology includes a dual network connectivity (Telstra & Optus) for redundancy. Schindler will manage the SIM card(s) on your behalf, and monitor the phone service, signal and battery strength meaning there is no need to deal with additional suppliers.

ADCA Compliant

Ahead TeleAlarm has been specifically designed to comply with specific building codes and Australian standards. The hardware is equipped with a 4-hour monitored battery backup (double the code requirement) to ensure its independence in the event of a power failure and to ensure your lift phone is always connected to be able to seek assistance if required. We also provide software updates remotely, ensuring that your Ahead TeleAlarm is always kept up-to-date with the latest changes in technology.

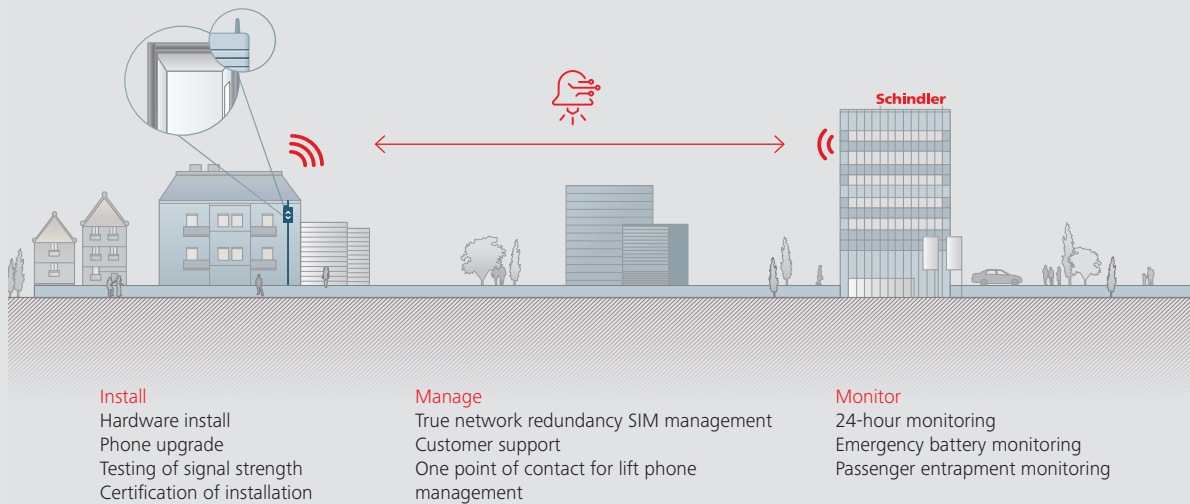
SCHINDLER AHEAD



Schindler



Ahead TeleAlarm



Benefits

Dual Network Connectivity

Telstra and Optus for redundancy.

Lift Phone Replacement

Complete end-to-end hardware upgrade

3G and 4G Ready

No need to upgrade in 2020, avoiding any further costs

ADCA Compliant

Meets all Australian communication device standards and requirements

24/7 Monitoring

Constant monitoring of device connectivity and battery backup

SIM Management

Schindler will manage the SIM card(s) on your behalf

ActionBoard Reporting

Detailed reporting, equipment information and maintenance updates

ActionBoard App and Email Alerts

Keep yourself and your tenants up-to-date on the go

Technology guarantee

Safeguard against equipment redundancy*

Big Data Analytics

Cloud-based data analysis allows for predictive repairs**

Remote Monitoring

We are aware of faults in real-time and equipped to act fast

*Available on pay by the month contracts only.

**Currently available on 3300 & 5500 models only.

Schindler Lifts Australia Pty. Ltd.
T: 1300 835 325 | E: schindlersales@au.schindler.com

<https://aheadtelealarm.com.au/paybythemonth/>

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